

# Peer Mediation Support for Dispute Resolution

## **Having a conflict?**

- Is someone always taking your belongings?
- Does someone regular make fun of you or tease you?
- Is someone spreading rumours about you?
- Are you being left out of the group?

Six Steps in the Mediation Process

STEP 1: Agree to Mediate

STEP 2: Gather Points of View

STEP 3: Focus on Interests

STEP 4: Create WIN-WIN Options

STEP 5: Evaluate Options

STEP 6: Create an Agreement

## **What is Peer Mediation?**

It is a process where groups or individuals who are disagreeing are brought together with the help of two unbiased, trained students to sort out their difficulties in a mediation session.

#### What are student mediators?

Student mediators are students who have been trained to conduct mediation meetings.

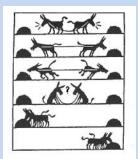
The student mediators make sure that the mediation session is helpful and fair.

Trained Peer Mediators are selected to help resolve issues as they are more likely to understand peers points of view.

#### Are there any rules to peer Mediation?

To make the process work, there are a few simple rules:\_

- 1. Everything said during mediation is kept confidential.
- 2. Students take turns in talking, no-one can interrupt.
- 3. The mediators do not take sides.
- 4. No-one is blamed or punished.
- 5. No name calling or put downs are allowed.



# If I have a conflict, how do I organise a mediation session?

It is very easy to request a mediation session. You could contact the Peer Mediation Coordinator Mrs Sandland, who is located in the PE Staffroom. Alternatively you could contact your Year Advisor, your Deputy or ask any teacher for help.

